



## Core Products

## **Expedite**FS\*

A premier product with complete shipment tracking.

- · More than 100 worldwide destinations
- Premium boarding priority to ensure highest reliability
- $\cdot$  Fastest freight connection times
- · Complete shipment tracking at each progress point
- · 25% money-back service guarantee

## **Confirmed**FS\*

A core product with global services.

- Complete shipment tracking at each progress point
- Bulk pieces up to 350 lbs/158 kgs accepted for narrowbody flights
- · Customer-loaded containers and heavier bulk pieces accepted on widebody aircraft
- Worldwide connections with Interline partners

### **Priority** Parcel Service

When your small package needs to be on the next flight out – think PPS!

- · Now accepting up to 100 lbs.
- · Highest boarding priority
- Fastest transit time with shortest handling time
- · No advance booking required
- · Over 200 worldwide destinations

# Specialty Services





### **Expedite**TC:

#### Services include both active and passive solutions.

Our ExpediteTC product offers advanced, temperature-controlled containers that actively regulate temperature levels plus other packaging materials that require additional sensitivity to temperature mitigation during transport. Cold packs or dry ice used in packaging is aided by our expert handling and temperature-controlled environments along the cold chain.

- · Highest boarding priority
- · 100% flown-as-booked guarantee
- · Complete shipment tracking online
- · 24/7 specialized help desk
- High-visibility monitoring
- Temperature-controlled rooms including CRT, COL and FRO (where available)
- · Unique labeling for quick identification
- · Detailed checklist/control form for each shipment
- Structured contingency planning
- · Worldwide cold-chain training program
- · Convenient container lease program
- · Re-icing and battery changes as needed
- · QEP accredited in 60+ cities in 20 countries
- $\cdot$  RAP & RKN container types temperature range of -20°C to +20°C (-4°F to 68°F)

#### **Perishables**

Shipping flowers, produce, fruits or seafood? American Airlines Cargo ensures proper handling and utilizes flight-specific routing to provide fresh and on-time deliveries.

- · Container handling systems and coolers in key locations
- Transit-time guidelines based on commodity type to maintain freshness
- · Packaging requirements ensure freshness and protect products
- Refrigerated coolers available at many facilities throughout our network
- 100% money-back guarantee when booked as ExpediteFS

#### **Cool Perishables**

A specialized perishable handling service in our Miami hub.

- · Confirmed cooler space
- Fast and efficient container-handling systems for service

#### **High Value**

#### American accepts high value cargo via ExpediteFS.

Valuable cargo is stored in secured facilities and is kept under surveillance en route. These shipments receive special handling and are monitored from point to point, all the way through to final destination.

- · Money, bills of exchange, bonds, currency and coinage
- · Data tapes containing sensitive personal data
- Deeds, promissory notes, securities, evidences of debt, stock certificates, stamps and postage or revenue
- · Furs and specialty clothing
- · Fine jewelry, including watches, pearls and gems
- · Silver and gold bullion, platinum and other precious metals
- 100% money-back guarantee when booked as ExpediteFS

#### **Contact our Customer Service Center**

1-800-227-4622 (1-800-CARGO-AA) 1-800-344-4320 (Spanish) +1-817-786-4291 (International)

To learn more, visit us online at aacargo.com