Jettainer Account Registration
Keep track of the ULDs in use associated with your PAL

Step 1
Visit the Jettainer Customer Portal.
You can access the portal at demurrage.jettainer.com.

Step 2
Click on the link to “Request a new account.”

Step 3
Fill out the application and follow the field directions when registering your account.
Your user name will always be JET\PAL# (i.e. JET\012345670)
Step 4

Your account request will now be under approval.

Please be advised that approvals may take up to 48 hrs. in duration. Once approved, return to the home page to log in. will go back to this website to log in.

Step 5

Select “Proceed to Demurrage Report” and log in with your approved credentials when prompted by your browser.

![Proceed to Demurrage Report](image)

Step 6

You will be forwarded to a reporting portal dashboard.

This dashboard will provide various tabs on the left to track ULDs assigned to your PAL account.

Other actions:

- Sign up for weekly account notifications.
- Check status on units currently assigned to you.
- Retrieve historical transactions and UCR’s.