ICS2 Frequently Asked Questions

1. **What is ICS2?**
   Import Control System 2 (ICS2) is a new system that has been designed to improve security by identifying high-risk consignments among shipments entering or transiting the European Union (EU) from a Non-EU country. It will collect information via advanced electronic message about shipments (both cargo and mail) before being loaded onto the aircraft.

2. **Who does the ICS2 mandate impact?**
   ICS2 requires compliance from multiple parties within the supply chain, including Freight Forwarders, Shippers, Importers, Postal Operators, Express Carriers and Air Carriers.

3. **Which countries are taking part in ICS2?**
   The EU-27 member States plus Northern Ireland; Norway & Switzerland. For a complete list of the EU-27 member states, [Click Here](#).

4. **When did ICS2 go into effect?**
   ICS2 Release 2, relevant for air cargo, was expected to go live on March 1, 2023. However, after the implementation window for all air carriers was extended, American Airlines Cargo began to transmit data to ICS2 on July 1, 2023.

5. **What additional information does ICS2 require to be sent to the EU Customs system?**
   ICS2 requires the following data elements to be reported in ENS and PLACI filings:
   
   a. **Harmonized Commodity Code (HS code)** – for simple (direct) air waybills (AWB), shippers are required to provide all applicable six-digit HS codes for the commodities in the shipment. For consolidated shipments, the shipper is required to provide the six-digit HS codes for each House Air Waybill (HAWB), as well as one HS code for the Master AWB.
   
   b. **Consignee’s Economic Operators Registration Number (EORI)** – if the consignee has an EORI, the EU expects the EORI to be reported.
   
   c. **Postal Codes** – shipper and consignee postal codes are required for all shipments in ICS2. Shipments missing postal codes at the time of filing are being rejected by the EU.
   
   d. **Accurate goods description** – descriptions are required for all goods in the shipment. However, the description should not be longer than 70 characters; otherwise, the EU system will send back a rejection at time of filing.

6. **What is an EORI number and where can I obtain one?**
   An EORI number, or Economic Operator’s Registration and Identification number, is a unique identifier assigned to businesses and individuals involved in importing, exporting, or moving
7. **Where is the EORI entered in the C-IMP or C-XML messages?**
   In C-IMP, the EORI is entered in the **OCI field** of the FWB or FHL message. Example below:

<table>
<thead>
<tr>
<th>FWB16</th>
<th>FHL/4</th>
</tr>
</thead>
<tbody>
<tr>
<td>SPH/EAP/ECC/SPX/BIG</td>
<td>HTS/854231</td>
</tr>
<tr>
<td>OCI/DE/CNE/T/DE345397932604E4</td>
<td>/854232</td>
</tr>
<tr>
<td>/DE/ISS/RA/00181-10</td>
<td>/854239</td>
</tr>
<tr>
<td>/DE//KC/00359-09</td>
<td>OCI/DE/CNE/T/DE345397932604E4</td>
</tr>
</tbody>
</table>

8. **What format of message should be used for the data transmission to AA Cargo?**
   Both Cargo IMP and Cargo XML formats. However, Cargo XML is a better vehicle for all data required, especially for those shipments containing multiple HS codes (more than 9).

9. **In case of consolidation with multiple HS codes, what needs to be put in the MAWB?**
   In case of Consolidation shipment with multiple HS Codes, only one HS code is needed. It is recommended to use the six-digit HS code that best identifies the merchandise transported.

10. **Where is the HS Code entered in the C-IMP?**
    In C-IMP, the six-digit HS Code is entered as follows:
    a. FWB in the **RTD** section of FWB message with “**NH**” identifier
    b. FHL in the **HTS** section of the FWB message

<table>
<thead>
<tr>
<th>FWB/16</th>
<th>FHL/4</th>
</tr>
</thead>
<tbody>
<tr>
<td>...</td>
<td>MBI/001-12345678SDQAMS/T3K881</td>
</tr>
<tr>
<td>RTD/1/P14/K1496/CQ/W1650/R5.55/T9082.58/NC/CONSOLIDATION</td>
<td>HBS/SDQ57953/SDQAMS/2/K590//MEDICAL_DEVICES</td>
</tr>
<tr>
<td>/2/ND//INH873943</td>
<td>HTS/300691</td>
</tr>
<tr>
<td>/3/ND//INH473955</td>
<td></td>
</tr>
</tbody>
</table>

11. **Does the AA Cargo.com portal have the ability to capture the new data elements for ICS2?**
    Yes, customers registered in our e-AWB program can update the required information by accessing our e-Freight portal on AACargo.com (view our [eFreight Guide](#) to get started). These required data elements can also be entered in either Cargo IMP or Cargo XML via EDI messaging for both AWBs and HAWBs (if applicable).

12. **What happens in case only one HAWB under a Consolidation shipment received a referral? Will the rest of the shipment fly?**
    No, even if only one HAWB has a referral pending, American Airlines Cargo will hold the entire shipment until receipt of the “Risk Assessment Complete” message from the EU.
13. **Will American Airlines Cargo allow forwarders to file directly their House AWB in ICS2?**

   Yes. We are working diligently to allow forwarder filing of the house waybills directly to ICS2 Shared Trade Interface (STI). This option will require a signed bilateral agreement with American Airlines Cargo for ICS2 self-filer reporting. Contact your American Airlines Cargo Sales Manager for details.