

Life Sciences
— Healthcare

ExpediteTCSM

WELCOME PACKET



WORLDWIDE TEMP CONTROL

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ON TIME ON TEMP



THE EXPEDITE TC° PROMISE

We recognize the value of your shipments. Beyond their monetary value, these sensitive shipments help change lives all around the world. ExpediteTC° is more than just a product name — it's our promise to you that your delicate shipments will arrive on time, on temperature.

TRUSTED COLLABORATION

Our worldwide team of dedicated ExpediteTC° Sales and Operations Champions partner with you to plan and deliver the best temperature-controlled solution for your shipment. Whether you need active or passive solutions, our partnerships ensure quality and adherence to industry standard certifications from acceptance to delivery.

FUTURE FOCUSED

We deliver cold chain solutions around the globe to more than 150 cities in 46 countries. In addition to our interline partnerships, we offer multiple daily flights to key destinations worldwide that deliver uninterrupted, temperature-controlled services in hard-to-reach locations.

We are continuously reviewing our network and services to provide the very best solutions for your business. We have committed more time and resources than ever before to ensure the highest level of service for every shipment, every time.



ExpediteTC° is with you all way



BOOK



TRACK



PICK UP



CONTACT

1.888.733.1866 (Toll Free)
epxtc@aa.com



LEARN

aacargo.com/expeditetc

Contact us 24/7 at our ExpediteTC° Resource Desk 1.888.733.1866 (Toll Free), epxtc@aa.com, or aacargo.com/expeditetc

The Champions



Our champions are the heart of our ExpediteTC® promise. Well-versed in temperature-controlled shipping solutions, they're here to work closely with you and the operation to plan and deliver your shipments on time, on temp.



Amy Feltham

Cargo Sales Northern Europe

Amy is responsible for growing the TC product in the northern Europe region, where she is the main support contact for customers and vendors. She has expertise in all things Life Sciences/Healthcare and temperature control.

 amy.feltham@aa.com
1-0208-660-2790



Ryan Henry

Cargo Sales Global & Key

Ryan joined American Airlines Cargo from the PAX side where he was a Deal Consultant for the Strategic Account portfolio. Ryan brings experience in both travel and technology sales to the AA Cargo team.

 ryan.henry@aa.com
682-278-0889



Kevin Shelton

Global Program Manager

With several years' experience in the Pharmaceutical, Life Science and Healthcare vertical, Kevin has led American Airlines Cargo in obtaining CEIV certification for our major hubs and headquarters.

 kevin.e.shelton@aa.com
682-278-7210



Russell Santiago

Cargo Sales FCLA Region

A graduate of Universidad Interamericana, Russell has more than 25 years experience with American Airlines. He is based in San Juan, Puerto Rico.

 russell.santiago@aa.com
787-253-6234



Gina Sumera

Cargo Sales Eastern Region

With nearly 30 years of experience with American Airlines, Gina has worked to find solutions for shippers and forwarders. She is based in Chicago.

 gina.pecora@aa.com
773-818-2331



Rosalind Fields

Cargo Sales Central Region

Dr. Rosalind Fields is a graduate of Columbia Southern University with a doctoral degree in Business Administration. She has served as a specialty products trainer for IATA covering various products.


 rosalind.fields@aa.com
404-432-6448



Michael Ferrandiz

Cargo Sales Western Region

A graduate of UCLA, Michael has more than 20 years of experience with American Airlines working in Cargo. He is based in Los Angeles.

 michael.ferrandiz@aa.com
310-344-5460



Toshiaki Hagio

Cargo Sales Asia/Pacific Region

Having spent most of his career at airlines and forwarders, Toshiaki has 10 years of experience with American Airlines. He is based in Tokyo.

 toshiaki.hagio@aa.com
81-3-4550-2187

Life Sciences Healthcare is the American Airlines Cargo suite of products designed to ensure safe and timely delivery of commodities vital to our health and well-being. Life Sciences is an industry term that includes the science or components related to human biology. From a cargo perspective, Life Sciences shipments can include pharmaceuticals and vaccines, cord blood or organs for transplant and other biologics with research or medical components.

Life Sciences
—|—Healthcare
Products & Priorities

Life Sciences / Healthcare services are provided through the following products:

Priority Parcel Service	Critical PPS	MEDEVAC	ExpediteFS	ExpediteTC
<ul style="list-style-type: none">Shipments under 100 poundsNext-flight service and highest boarding priority	<ul style="list-style-type: none">Most vital shipments requiring enhanced level of serviceProactive monitoring process	<ul style="list-style-type: none">Time-critical, life-saving medical emergency and organ shipmentsPartnership with air traffic control	<ul style="list-style-type: none">Bulk or containerized shipmentsFlight-specific shipping and priority handlingFastest possible flight connections to more than 100 destinations worldwide	<ul style="list-style-type: none">Active and passive temperature control capabilitiesIndustry certification in pharmaceutical handling excellence

Visit aacargo.com to learn more about the Life Sciences Healthcare program. For frequently asked questions, see our [FAQ](#).



Highlighted Facilities


Specifically designed to cater to a full range of pharmaceutical products, some of our major hubs and line stations around our network include controlled room temperature (CRT), extended room temperature (ERT), refrigerated (COL) or frozen (FRO) facilities to protect critical pharmaceutical products. These spaces are designed to protect all shipments requiring stable temperatures the entire way from acceptance to delivery.

KEY DOMESTIC LOCATIONS


Location	Temp Range	Dimensions	More Info
PHL (CRT)	+15° C to +25° C	6,000 sq. ft.	See hours »
PHL (COL)	+2° C to +8° C	3,000 sq. ft.	See hours »
PHL (FRO)	-20° C	1,500 sq. ft.	See hours »
SJU (CRT)	+15° C to +25° C	600 sq. ft.	See hours »
SJU (COL)	+2° C to +8° C	400 sq. ft.	See hours »
MIA (CRT)	+15° C to +25° C	2,200 sq. ft.	See hours »
DFW (CRT)	+15° C to +25° C	800 sq. ft.	See hours »
DFW (COL)	+2° C to +8° C	1800 sq. ft.	See hours »
ORD (CRT)	+15° C to +25° C	300 sq. ft.	See hours »
JFK (CRT)	+15° C to +25° C	315 sq. ft.	See hours »
JFK (COL)	+2° C to +8° C	1,175 sq. ft.	See hours »
CLT (COL)	+2° C to +8° C	512 sq. ft.	See hours »

Temperature Spaces







CRT +15°C to +25°C
Controlled Room Temperature (CRT)



FRO -10°C to -20°C
Frozen (FRO)



COL +2°C to +8°C
Refrigerated (COL)



ERT +2°C to +25°C
Extended Room Temperature (ERT)

Highlighted Facilities

KEY INTERNATIONAL LOCATIONS

Location	Temp Range	Dimensions	More Info
DUB (COL)	+2° C to +8° C	30 sq. meters	See hours »
DUB (CRT)	+15° C to +25° C	90 sq. meters	See hours »
EZE (CRT)	+15° C to +25° C	975 sq. meters	See hours »
EZE (COL)	+2° C to +8° C	2,392 sq meters	See hours »
FRA (COL)	+2° C to +8° C	400 sq. meters	See hours »
FRA (CRT)	+15° C to +25° C	300 sq. meters	See hours »
LHR (CRT)	+15° C to +25° C	1,194 sq. meters	See hours »
GRU (CRT)	+15° C to +25° C	227 sq meters	See hours »
GRU (COL)	+2° C to +8° C	1,100 sq meters	See hours »
GRU (FRO)	-20° C	300 sq meters	See hours »
ICN (CRT)	+15° C to +25° C	95 sq meters	See hours »
ICN (COL)	+2° C to +8° C	95 sq meters	See hours »
ICN (FRO)	-20° C	59 sq meters	See hours »
NRT (CRT)	+15° C to +25° C	520 sq meters	See hours »

Location	Temp Range	Dimensions	More Info
NRT (COL)	+2° C to +8° C	560 sq meters	See hours »
NRT (FRO)	-20° C	210 sq meters	See hours »
PVG (CRT)	+15° C to +25° C	610 sq meters	See hours »
PVG (COL)	+2° C to +8° C	348 sq meters	See hours »
PVG (FRO)	-20° C	214 sq meters	See hours »
SYD (COL)	+2° C to +8° C	30 sq meters	See hours »
SYD (FRO)	-20° C	30 sq meters	See hours »
LHR (COL)	+2° C to +8° C	80 sq. meters	See hours »
MXP (COL)	+2° C to +8° C	30 sq. meters	See hours »
MXP (CRT)	+15° C to +25° C	30 sq meters	See hours »
SCL (COL)	+2° C to +8° C	1560 sq. meters	See hours »
ZRH (CRT)	+15° C to +25° C	364 sq meters	See hours »
ZRH (COL)	+2° C to +8° C	100 sq meters	See hours »
ZRH (FRO)	-20° C	20 sq meters	See hours »



Specifically designed to cater to a full range of pharmaceutical products, some of our major hubs and line stations around our network include controlled room temperature (CRT), extended room temperature (ERT), refrigerated (COL) or frozen (FRO) facilities to protect critical pharmaceutical products. These spaces are designed to protect all shipments requiring stable temperatures the entire way from acceptance to delivery.



Philadelphia (PHL)



ExpediteTC°



Address:

American Airlines Cargo
Philadelphia International Airport (PHL)
Cargo City, Bldg C7
Philadelphia, PA 19153

Station Phone:

+1.267.737.4100

Hours of Operation:

Staffed/Monitored 24 x 7

Customer Service Hours:

Daily 03:00 AM to 09:00 PM

FIRMS Code: A 403

Now your temperature-sensitive, life science and healthcare cargo has a brand-new option when shipping in and out of the strategic Northeast pharmaceutical corridor of the United States – the American Airlines Cargo pharmaceutical handling facility in Philadelphia, PA.

- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The 25,000-square-foot (2,325 m²), state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 6,000 ft² (560 m²) for Controlled Room Temperature (CRT) passive shipments at +15° C to +25° C
 - A 3,000 ft² (280 m²) refrigerated area for passive shipments requiring +2° C to +8° C maintenance (COL)
 - A deep-frozen area (FRO) that caters to shipments needing to be kept at -10° C to -20° C
 - An Active Container Management (ACM) area, including charging stations with capacity for simultaneous re-charging of 30+ RKNs
 - Advanced technology for monitoring products with proactive alarming, validated to 0.25° C
 - A full back-up power generation system



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



Active Container Management (ACM)

Committed to the Cold Chain Industry

American Airlines Cargo continues to invest in technology and enhancements that allow us to meet and exceed the expectations of our ExpediteTC° customers who have specific temperature requirements.

24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated Expedite TC° Help Desk at:

1.888-733-1866 (Toll free)

Email: epxtc@aa.com

Learn more about ExpediteTC° visit aacargo.com/ExpediteTC or contact your local sales representative.

ExpediteTC°



Address:

American Airlines Cargo
Luis Muñoz Marín International Airport
Av Jose Santana
Carolina, PR 00979

Station Phone:

+1.787.253.4621 / 4622

Hours of Operation:

Staffed/Monitored 24 x 7

Customer Service Hours:

Monday-Friday 05:00 AM to 10:00 PM
Saturday-Sunday 05:00 AM to 05:00 PM

FIRMS Code: M368

Now your temperature-sensitive, life science and healthcare cargo has a brand-new option when shipping in and out of the strategic Caribbean pharmaceutical corridor of the United States – the American Airlines Cargo pharmaceutical handling facility in San Juan.

- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 600 ft² (182 m²) for Controlled Room Temperature (CRT) passive shipments at +15° C to +25° C
 - A 400 ft² (122 m²) refrigerated area for passive shipments requiring +2° C to +8° C maintenance (COL)
 - An Active Container Management (ACM) area, including charging stations with capacity for simultaneous re-charging of 10+ RKNs
 - Advanced technology for monitoring products with proactive alarming, validated to 0.25° C



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



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24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated Expedite TC° Help Desk at:
1.888.733.1866 (Toll Free)

Email: epxtc@aa.com

Learn more about ExpediteTC° visit aacargo.com/ExpediteTC or contact your local sales representative.

ExpediteTC[®]



Address:

American Airlines Cargo
Miami International Airport
6150 NW 17th Street
Building 714
Miami, FL 33126

Station Phone:

+1.305.869.2750

Hours of Operation:

Staffed/Monitored 24 x 7

Customer Service Hours:

Daily 05:00 AM to 09:00 PM

FIRMS Code: M679

Now your temperature-sensitive, life science and healthcare cargo has a brand-new option when shipping in and out of the strategic Southern pharmaceutical corridor of the United States – the American Airlines Cargo pharmaceutical handling facility in Miami, FL.

- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 2,200 ft² (671 m²) for Controlled Room Temperature (CRT) passive shipments at +15° C to +25° C
 - An Active Container Management (ACM) area, including charging stations with capacity for simultaneous re-charging of 30+ RKNs
 - Advanced technology for monitoring products with proactive alarming, validated to 0.25° C



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



Active Container Management (ACM)

Committed to the Cold Chain Industry

American Airlines Cargo continues to invest in technology and enhancements that allow us to meet and exceed the expectations of our ExpediteTC[®] customers who have specific temperature requirements.

24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated Expedite TC[®] Help Desk at:

1.888.733.1866 (Toll Free)

Email: epxtc@aa.com

Learn more about ExpediteTC[®] visit aacargo.com/ExpediteTC or contact your local sales representative.



Dallas/Ft.Worth (DFW)

ExpediteTC°



Address:

American Airlines Cargo
Dallas Fort Worth International Airport
1816 Airport North Service Road
DFW Airport, TX 75261

Station Phone:

+1.972.870.7460

Hours of Operation:

Staffed/Monitored 24x7

Customer Service Hours:

Monday-Saturday 03:00 AM to 10:30 PM
Sunday 09:00 AM to 05:30 PM

FIRMS Code: T275 (Cargo Terminal)
#SC29 (PPS Facility)

Now your temperature-sensitive, life science and healthcare cargo has a brand-new option when shipping in and out of the strategic Western pharmaceutical corridor of the United States – the American Airlines Cargo pharmaceutical handling facility in Dallas/Ft. Worth, TX

- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 800 ft² (244 m²) for Controlled Room Temperature (CRT) passive shipments at +15° C to +25° C
 - An Active Container Management (ACM) area, including charging stations with capacity for simultaneous re-charging of 30+ RKNs
 - Advanced technology for monitoring products with proactive alarming, validated to 0.25° C



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



Active Container Management (ACM)

Committed to the Cold Chain Industry

American Airlines Cargo continues to invest in technology and enhancements that allow us to meet and exceed the expectations of our ExpediteTC° customers who have specific temperature requirements.

24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated Expedite TC° Help Desk at:
1.888.733.1866 (Toll Free)

Email: epxtc@aa.com

Learn more about ExpediteTC° visit aacargo.com/ExpediteTC or contact your local sales representative.



London Heathrow (LHR)

ExpediteTC°



Address:

American Airlines Cargo
Heathrow Airport
Shoreham Rd East Southern Perimeter Rd
Building 552
Hounslow Middlesex, TW6 3UA

Station Phone:

+1.011.44.208.910.3600

Hours of Operation:

Staffed/Monitored 24 x 7

Customer Service Hours:

Daily 12:00 AM to 11:59 PM

FIRMS Code:

Now your temperature-sensitive, life science and healthcare cargo has a brand-new option when shipping in and out of the strategic Northern Europe pharmaceutical corridor– the American Airlines Cargo pharmaceutical handling facility in London Heathrow.

- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 300 ft² (92 m²) for Controlled Room Temperature (CRT) passive shipments at +15° C to +25° C
 - A 215 ft² (66 m²) refrigerated area for passive shipments requiring +2° C to +8° C maintenance (COL)
 - An Active Container Management (ACM) area, including charging stations with capacity for simultaneous re-charging of 15+ RKNs
 - Advanced technology for monitoring products with proactive alarming, validated to 0.25° C



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



Active Container Management (ACM)

Committed to the Cold Chain Industry

American Airlines Cargo continues to invest in technology and enhancements that allow us to meet and exceed the expectations of our ExpediteTC° customers who have specific temperature requirements.

24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated Expedite TC° Help Desk at:

1.888.733.1866 (Toll Free)

Email: epxtc@aa.com

Learn more about ExpediteTC° visit aacargo.com/ExpediteTC or contact your local sales representative.

Chicago O'Hare (ORD)



ExpediteTC°



Now your temperature-sensitive, life science and healthcare cargo has a brand-new option when shipping in and out of the strategic Midwest pharmaceutical corridor of the United States – the American Airlines Cargo pharmaceutical handling facility in Chicago, IL.

- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 300 ft² (92 m²) for Controlled Room Temperature (CRT) passive shipments at +15° C to +25° C
 - An Active Container Management (ACM) area, including charging stations with capacity for simultaneous re-charging of 10+ RKNs
 - Advanced technology for monitoring products with proactive alarming, validated to 0.25° C



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



Active Container Management (ACM)

Committed to the Cold Chain Industry

American Airlines Cargo continues to invest in technology and enhancements that allow us to meet and exceed the expectations of our ExpediteTC° customers who have specific temperature requirements.

24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated ExpediteTC° Help Desk at:
1.888.733.1866 (Toll Free)

Email: epxtc@aa.com

Learn more about ExpediteTC° visit aacargo.com/ExpediteTC or contact your local sales representative.

Address:

American Airlines Cargo
O'Hare International Airport
609 South Access Road
Chicago, IL 60666

Station Phone:

+1.847.928.3000

Hours of Operation:

Staffed/Monitored 24 x 7

Customer Service Hours:

Monday-Saturday 04:00 AM to 12:00 AM
Sunday 06:00 AM to 02:00 PM

FIRMS Code: I317

New York City (JFK)

ExpediteTC°



Address:

American Airlines Cargo
John F. Kennedy International Airport
North Boundary Road
Cargo Building 79
Jamaica, NY 11430

Station Phone:

+1.718.487.5164

Hours of Operation:

Staffed/Monitored 24 x 7

Customer Service Hours:

Daily 05:00 AM to 09:30 PM

FIRMS Code:

E792

Now your temperature-sensitive, life science and healthcare cargo has a brand-new option when shipping in and out of the strategic Northeast pharmaceutical corridor of the United States – the American Airlines Cargo pharmaceutical handling facility in New York City, NY.

- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 325 ft² (30 m²) for Controlled Room Temperature (CRT) passive shipments at +15° C to +25° C
 - A 1,179 ft² (109 m²) refrigerated area for passive shipments requiring +2° C to +8° C maintenance (COL)
 - An Active Container Management (ACM) area, including charging stations with capacity for simultaneous re-charging of 20+ RKNs
 - Advanced technology for monitoring products with proactive alarming, validated to 0.25° C



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



Active Container Management (ACM)

Committed to the Cold Chain Industry

American Airlines Cargo continues to invest in technology and enhancements that allow us to meet and exceed the expectations of our ExpediteTC° customers who have specific temperature requirements.

24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated ExpediteTC° Help Desk at:

1.888.733.1866 (Toll Free)

Email: epxtc@aa.com

Learn more about ExpediteTC° visit aacargo.com/ExpediteTC or contact your local sales representative.

ExpediteTC°



Address:

American Airlines Cargo
Dublin Airport
Swords Road
Cargo Unit 5, Corballis Park
Dublin, K67 V072

Station Phone:

+1.011.353.1808.0400

Hours of Operation:

Staffed/Monitored 24 x 7

Customer Service Hours:

Monday-Friday 07:00 AM to 11:00 PM
Saturday-Sunday 07:00 AM to 07:00 PM

FIRMS Code:

Now your temperature-sensitive, life science and healthcare cargo has a brand-new option when shipping in and out of the strategic Eastern Ireland pharmaceutical corridor of the United States – the American Airlines Cargo pharmaceutical handling facility in Dublin.

- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 968 ft² (90 m²) for Controlled Room Temperature (CRT) passive shipments at +15° C to +25° C
 - 322 ft² (30 m²) for Refrigerated Room (COL) passive shipments at +2° C to +8° C
 - An Active Container Management (ACM) area, including charging stations with capacity for simultaneous re-charging of 12+ RKNs
 - Advanced technology for monitoring products with proactive alarming, validated to 0.25° C



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



Active Container Management (ACM)

Committed to the Cold Chain Industry

American Airlines Cargo continues to invest in technology and enhancements that allow us to meet and exceed the expectations of our ExpediteTC° customers who have specific temperature requirements.

24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated Expedite TC° Help Desk at:
1.888.733.1866 (Toll Free)

Email: epxtc@aa.com

Learn more about ExpediteTC° visit aacargo.com/ExpediteTC or contact your local sales representative.



Ground Handler
Certification

Frankfurt (FRA)

ExpediteTC[®]



Address:

American Airlines Cargo
Frankfurt International Airport
Cargo City Sud
Building 531, Ground Floor
Frankfurt, 60549

Station Phone:

+1.011.49.69.4699.7600

Hours of Operation:

Staffed/Monitored 24 x 7

Customer Service Hours:

Daily 12:00 AM to 11:59 PM

Now your temperature-sensitive, life science and healthcare cargo has an option when shipping in and out of Europe– the American Airlines Cargo handling facility in Frankfurt, Germany.

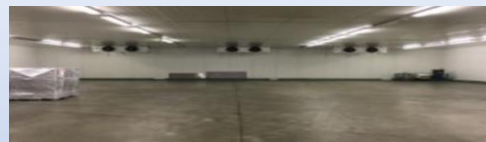
- ❖ A dedicated, purpose-built facility.
- ❖ Specifically designed to cater to a full range of pharmaceutical products.
- ❖ The state-of-the-art facility is staffed/monitored 24 hours a day, 7 days a week and includes:
 - 3,229 ft² (300 m²) refrigerated area (COL) for passive shipments that need to be maintained at +2° C to +8° C
 - 4,305 ft² (400 m²) of Controlled Room Temperature (CRT) for passive shipments at +15 ° and +25° C
 - Active Contained Management (ACM) includes capacity for simultaneous charging of up to 15+ RKN's
 - Advanced technology for monitoring products with proactive alarming
 - Storage of complete units and Direct access Airside



+15° C to +25° C (CRT)



+2° C to +8° C (COL)



Refrigerated Area 28° C

Committed to the Cold Chain Industry

American Airlines Cargo continues to invest in technology and enhancements that allow us to meet and exceed the expectations of our ExpediteTC[®] customers who have specific temperature requirements.

24/7 ExpediteTC Resource Desk

To book your shipment, contact the dedicated Expedite TC[®] Help Desk at:
1.888.733.1866 (Toll Free)

Email: epxtc@aa.com

Learn more about ExpediteTC[®] visit aacargo.com/ExpediteTC or contact your local sales representative.



Ground Handler
Certification

ExpediteTCSM Life Cycle



Contact us 24/7 at our ExpediteTCSM Resource Desk 1.888.733.1866 (Toll Free), epxtc@aa.com, or aacargo.com/expeditetc

Active and Passive Solutions



Active and Passive Solutions

ExpediteTC° offers both active and passive temperature-controlled solutions. This program is designed to provide specialized handling for temperature-sensitive shipments. All shipments are monitored to ensure they are boarded on their booked flight(s).

We transport shipments in accordance with American Airlines standards. Our procedures have been tested time and again, so you can rest easy knowing your shipment will reach its destination at its desired temperature.

ExpediteTC° Feature	Active	Passive
Highest Boarding Priority	✓	
100% Flown as Booked Guarantee	✓	✓
Complete Shipment Tracking Online	✓	✓
24/7 Specialized Resource Desk	✓	✓
High Visibility Monitoring	✓	✓
Skilled Shipment Handling	✓	✓
Unique Labeling for Quick Identification	✓	✓
Detailed Checklist/Control Record	✓	✓
Contingency Planning	✓	✓
Worldwide Cold Chain Training Program	✓	✓
Convenient Container Lease Program	✓	✓
Container Repositioning	✓	
Re-Icing & Battery Changes as Needed	✓	
QEP Accredited in 60+ Cities & 20+ Countries	✓	
Active Containers From -20° C to +20° C	✓	
Active Container Management (ACM) Areas	✓	



Active Solutions

Our active solutions offer advanced, temperature-controlled containers to actively regulate temperature levels.



Passive Solutions

Our passive solutions protect pre-packaged shipments by offering space in our temperature-controlled environments and careful handling by our experts.



CSafe RKN, RAP and APS

CSafe containers provide an active compressor solution that supports colder temperatures at 2° C to 8° C (35° F to 46° F) and 15° C to 25° C (59° F to 77° F).

CSafe containers are available in single pallet (RKN) or multi-pallet (RAP) sizes.

Features	Available Units For Lease			
	CSafe RKN	CSafe RAP	CSafe APS Single	CSafe APS Double
Operating Temperature Set Points (Range)	+4° C to +25° C	+4° C to +25° C	+2° C to +25° C	+2° C to +25° C
Temperature Control Tolerances	±2° C at +5° C ±2° C at +20° C	±1° C at 5° C ±1.5° C at +20° C	±2° C at +5° C ±2° C at +20° C	±2° C at +5° C ±2° C at +20° C
Ambient Operating Temperature Ranges	at any set temp. -30° C to +49° C	at any set temp. -30° C to +54° C	at any set temp. -30° C to +54° C	at any set temp. -30° C to +54° C
Data Logging	Yes – via/USB	Yes – via/USB	Yes – via/USB	Yes – via/USB
Insulation	ThermoCor® VIP	ThermoCor® VIP	ThermoCor® VIP	ThermoCor® VIP
Cargo Compartment Volume (Payload)	1.975 m³ (70 ft³)	6.68 m³ (236 ft³)	1800L (63.57 ft³)	3260L (115.12 ft³)
Main Cargo Area Dimension (L x W x H)	121 x 127 x 127 (cm) 48 x 50 x 50 (in)	248 x 208 x 130 (cm) 98 x 82 x 51 (in)	1189 x 1244 x 1234 (mm) 46.8 x 49 x 48.6 (in)	2118 x 1244 x 1234 mm 83.4 x 49 x 48.6 in
Max. Time to Full Charge	5 hours	10 hours	10 hours	10 hours
Operating Battery Time Depending on ambient temperature	26.5 to 130 hours*	> 120 hours*	> 120 hours*	> 120 hours*
Tare Weight	646 kg (1,425 lb)	1,213 kg (2,675 lb)	415 kg (914.9 lb)	550 kg (1213 lb)
Max Gross Weight	1,588 kg (3,500 lb)	6,033 kg (13,300 lb)	1,588 kg (3,500 lb)	6,033 kg (13,300 lb)
Max Net Weight	941 kg (2,075 lb)	4,819 kg (10,625 lb)	941 kg (2,075 lb)	4,819 kg (10,625 lb)
Forklift able	Yes	Yes	Yes	Yes
Stations in Network	35	35	35	35
Leasing Available	Yes	Yes	Yes	Yes

Envirotainer° Solutions

Envirotainer°



Envirotainer RKN, RAP and RLP

Envirotainer provides pallet-size containers with active compressor cooling and electric heating technology in RKN and RAP sizes.

This helps maintain the temperatures needed to meet pharmaceutical industry requirements and easily move your products through the American Airlines shipping network.

Features	Available Units For Lease					
	RKN e1	RAP e2	RKN t2	RAP t2	Releye RLP	Releye RAP
Operating Temperature Set Points (Range)	+0° C to +20° C	+0° C to +20° C	-20° C to +20° C	-20° C to +20° C	-32 ° C and +49 ° C	-32 ° C and +49 ° C
Temperature Control Tolerances	±3° C at 0° C to 10° C ±5° C at 10° C to 20° C	±3° C at 0° C to 10° C ±5° C at 10° C to 25° C	Maintains with dry ice as coolant	Maintains with dry ice as coolant	Cooling and electrical heating	Cooling and electrical heating
Ambient Operating Temperature Ranges	at set temp. of +5° C -20° C to +40° C	at set temp. of +5° C -25° C to +40° C	N/A	N/A	at set temp. of +5 ° C ambient temp. +20 ° C	at set temp. of +5 ° C ambient temp. +20 ° C
Data Logging	Yes	Yes	No	No	Yes	Yes
Insulation	Foam	Composite Material	Foam + Dry Ice	Foam + Dry Ice	Composite Material	Composite Material
Cargo Compartment Volume (Payload)	2.3 m³ (81.9 ft³)	6.38 m³ (224.2 ft³)	2.93 m³ (103.4 ft³)	8.22 m³ (290.2 ft³)	4.4 m3 (156 ft3)	6.6 m3 (236 ft3)
Main Cargo Area Dimension (L x W x H)	134 x 131 x 131 (cm) 52 x 51 x 51 (in)	246 x 205 x 126 (cm) 97 x 80 x 49 (in)	141 x 135 x 136 (cm) 55 x 53 x 53 (in)	253 x 206 x 142 (cm) 99 x 81 x 55 (in)	2475 x 1354 x 1320 (mm) 97 x 53 x 51 (in)	2466 x 2055 x 1320 (mm) 97 x 80 x 51 (in)
Max. Time to Full Charge	8 hours	12 hours	N/A	N/A	11 hours	11 hours
Operating Battery Time Depending on ambient temperature	30 to 100 hours*	30 to 100 hours*	N/A	N/A	170 hours	170 hours
Tare Weight	635 kg (1,400 lb)	1,100 kg (2,425 lb)	265 kg (584 lb)	450 kg (992 lb)	880 kg (1,940 lbs.)	1100 kg (2,425 lbs.)
Max Gross Weight	1,588 kg (3,500 lb)	4,626 kg (10,200 lb)	1,588 kg (3,250 lb) including dry ice	4,626 kg (10,200 lb) including dry ice	3175 kg (6,999 lbs.)	4625 kg (10,196 lbs.)
Max Net Weight	953 kg (2,100 lb)	3,526 kg (7,775 lb)	1,323 kg (2,916 lb)	4,176 kg (9,208 lb)	2295 kg (5,060 lbs.)	3525 kg (7,771 lbs.)
Forklift able	Yes	Yes	Yes	Yes, when empty	Yes	Yes
Stations in Network	48	41	55	55	35	35
Leasing Available	Yes	Yes	Yes	Yes	Yes	Yes

Approved Tracking Devices



Approved Tracking Devices

It's natural to want to monitor your precious cargo from takeoff to landing, so we allow different types of trackers to accompany shipments on our aircraft. These tracking devices have been approved for carriage.

Manufacturer	Model
Accent	Mobiam
Adapt Ideations	Kelvin
Apple	AirTag
7P Solutions	GD100 GL200 GL300W GL300MG
Berlinger	Q-Tag CLm Q-Tag CLm D Q-Tag CLm L SmartMonitor SHPL
CalAmp	SC1004 SC1102 SC1204 SCiOnTag SC1302 Alkaline
Cartasense	U-Sensor U100115
Controlant	CO10.01 Saga Saga-P Saga-H
Elitech	LOGET1
ELPRO-BUCHSAG	Liberio CS Liberio CB Liberio CI Liberio CD Liberio CE Liberio CL Liberio CH Liberio GF Liberio GH Liberio GS Liberio GL Liberio GE
Emerson	GO RealTime Standard GO RealTime Lux
Escavox	Blue Box
FedEx	SenseAware SenseAwareID SenseAware3000 SenseAware M4 (ID Node)
Hanhua	Parcellive
iTraq	Butterfly
Logmore	QR Tag
muRata	LBBCOZZAM-690 tag

Manufacturer	Model
Moeco	MGT-1103
On Asset	Sentinel100 Sentinel100A Sentinel100C Sentinel100L Sentinel100P Sentinel100S Sentinel100 BLE Tag Sentry 500 FlightSafe Sentry 5600 FlightSafe
Onset	CX402 CX403 CX502 CX503 CX702 CX703
Roambee	BB-SEC-1 BeeSense Air BeeSenseFlex BeeBeacon Sense
Sendum	PT300 PT300D
Sensitech	TempTale Geo Ultra/VizComm View Ultra - TT1013050 TempTale Ultra 64K TempTale Geo Ultra Dry Ice TT1013070 TempTale Ultra BLE
shipit.to	SIT-1002
SkyCell	Savy Sensor Secure Life MR
Stracker	PT35
Sony	VT-G100 Sensos Smart Label
System Loco	LocoTagE4BL PED LocoTrack Rechargeable HGR4
Tec4med	CryoBeacon SmartBeacon SmartHub Alkaline TempBeacon
TIVE	TT-4000, TT-6000, TT-7100, TT-7200
Trackonomy	FBB-2000 FWB-2000
TSS	TempTracer Humidity WebLogger II WebLogger II Dry Ice
Verigo	VerigoPod Temp VerigoPod Humidity Pod ONE-90

Worldwide Cities Served

Our global service connects temperature-sensitive medicines and treatments to more than 150 cities and 46 countries around the world. At key locations throughout the American Airlines network, we provide enhanced services with dedicated Controlled Room Temperature (CRT), Extended Room Temperature (ERT), Refrigerated (COL) and Frozen (FRO) facilities. These facilities are specifically designed to support passive packaging.

Asia/Pacific

Beijing ■ ▲
Delhi ■ ● ■ ❄️ ★
Hong Kong ■ ● ■ ❄️ ★
Incheon ■ ▲
Shanghai ■ ● ■ ❄️ ★
Sydney ■ ▲
Tokyo (HND) ■ ● ■ ❄️
Tokyo (NRT) ■ ● ■ ▲

Caribbean/Latin America

Aruba ■ ▲
Bridgetown ■ ▲
Bogotá ■ ● ▲
Buenos Aires ■ ● ■ ❄️ ▲
Curaçao ■ ▲
Grenada ■ ▲
Guatemala City ■ ● ■ ■
Guayaquil ■ ● ▲
Kingston ■
Lima ■ ● ■ ❄️ ★
Managua ■ ● ■
Medellín ■
Montego Bay ■
Montevideo ■ ● ■ ❄️ ★
Panama City ■ ● ■
Port-au-Prince ■
Port of Spain ■ ▲
Punta Cana ■ ▲
Quito ■ ■
Rio de Janeiro ■ ● ■ ❄️ ★
St. Martin ■ ▲
St. Thomas ■ ▲
San Jose ■ ● ■ ■
San Pedro Sula ■ ● ■ ■
Santiago (SCL) ■ ● ■ ❄️
Santiago (STI) ■ ● ■ ■
Santo Domingo ■ ● ■ ■
São Paulo ■ ● ■ ❄️ ★

Europe

Aberdeen ▼
Amsterdam ■ ● ■ ❄️ ★
Athens ■ ● ■ ❄️ ★
Barcelona ■ ● ■ ❄️ ★
Berlin ■ ❄️
Birmingham ▼
Bordeaux ■ ▼
Budapest ■ ● ■ ❄️ ★
Cork ■ ● ★
Dublin ■ ● ■ ★
Dusseldorf ■ ▼
East Midlands ▼
Edinburgh ■
Frankfurt ■ ● ■ ❄️ ★
Glasgow ▼
Hamburg ■
Lille ▼
Lisbon ■ ● ■ ❄️
London ■ ● ■ ❄️ ▲
Lyon ■ ▼
Madrid ■ ● ■ ❄️
Marseille ▼
Milan ■ ● ■ ❄️ ★
Munich ■ ● ■ ❄️ ▼
Nantes ▼
Nice ▼
Nuremburg ▼
Paris ■ ● ■ ❄️ ★
Prague ■ ● ■ ❄️ ★
Rome ■ ● ■ ❄️ ★
Shannon ■ ● ★
Strasbourg ■ ▼
Tel Aviv ■ ● ■ ❄️
Toulouse ▼
Venice ■ ● ■ ❄️ ★
Zurich ■ ● ■ ❄️ ★

North America

Albuquerque ■ ▼ ▲
Anchorage ■ ● ▼ ▲
Atlanta ■
Baltimore ■ ● ■ ■
Boston ■ ● ■ ▲
Cancun ■
Charlotte ■ ● ▲
Chicago ■ ● ■ ❄️ ★
Cleveland ■ ● ■ ▼
Dallas/Fort Worth ■ ● ■ ❄️ ★
Denver ■ ● ▼ ▲
Fort Lauderdale ■ ▲
Fort Myers ■
Honolulu ■ ● ■ ▲
Jacksonville ■
Kona ■ ● ▲
Las Vegas ■ ● ▼ ▲
Los Angeles ■ ● ■ ▲
Mexico City ■
Miami ■ ● ■ ❄️ ▲
Montreal/Dorval ■ ● ■ ▼ ▲
New Orleans ■
New York City (JFK) ■ ● ■ ■
Newark ■ ● ■ ■
Omaha ■ ● ■ ▲
Ontario ■ ● ▼ ▲
Orlando ■ ▼
Philadelphia ■ ● ■ ❄️ ★
Phoenix ■ ● ▼ ▲
Portland ■ ● ▼ ▲
Raleigh/Durham ■ ● ■ ■
Sacramento ■ ● ■ ▲
Salt Lake City ■ ● ■ ▲
San Diego ■ ● ■ ▲
San Francisco ■ ● ■ ▼ ▲
San Jose ■ ● ■ ▼ ▲
San Juan ■ ● ■ ■
Santa Ana ■ ▼ ▲
Seattle ■ ● ■ ▼ ▲
St. Louis ■
Tampa ■ ▲
Toronto ■ ● ■ ▼
Tucson ■ ▼ ▲
Vancouver ■ ● ▼ ▲
Washington, D.C. (IAD) ■ ● ■
Washington, D.C. (DCA) ■ ■
West Palm Beach ■

Key

■ Active
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● 2-8
■ 15-25
▼ Trucking
❄️ Freezer
★ CEIV
★ GDP
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